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INDIANA MEMBERS CREDIT UNION ANNOUNCES RETAIL OPERATIONS TEAM PROMOTIONS

(Indianapolis, IN, February 27, 2023) Indiana Members Credit Union (IMCU) is pleased to announce 4 Retail Operations team promotions, further strengthening its organization.

“We’re excited to build upon our Retail Operations team as we continue to position the credit for long-term growth,” said John Newett, President and CEO of IMCU. “Each will bring increased value to our team in their new roles as we continue to develop and deliver quality financial services to our members.”

Connie Tyler has been promoted to Vice President, Branch Operations. Tyler has been with IMCU for 37 years in positions of Teller, Branch Manager and Assistant Vice President. In this role, Tyler will provide primary lending support for branches, develop and improve branch productivity and efficiencies, as well as enhance staff product knowledge, coach, develop personnel, and assist Managers in staffing and performance.

Kathleen Mitchell has been promoted to Vice President, Branch Operations. Mitchell has been with IMCU for 31 years as a Trainer, Branch Manager, and Assistant Vice President. In this role, Mitchell will be responsible for mentorship, training and development of a team of Branch Managers as well as serve as Administrator for the lending platform. She is a graduate of the University of Indianapolis with a Bachelor’s degree in Organizational Leadership, Summa Cum Laude and Alpha Chi.

Jill Pelley has been promoted to Assistant Vice President, Branch Operations. Pelley has been with IMCU 14 years beginning as a Career Associate and then as Branch Manager. In this role, Pelley will be responsible for maximizing employee effectiveness through coaching and mentoring branch staff. She is a graduate of Ball State University with a Bachelor’s degree in General Studies.

Shannon Mullen has been promoted to Assistant Vice President, Branch Operations. Mullen has been with IMCU for 26 years and has served in roles as Teller, Trainer, Mortgage Loan Officer, and Branch Manager. In this role, Mullen will be responsible for maximizing employee

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effectiveness through coaching and mentoring branch staff. She is a certified Master Trainer of Business Development Services and Certified Service Strategies Trainer.

About Indiana Members Credit Union

Indiana Members Credit Union, headquartered in Indianapolis, Indiana, was founded in 1956 on the campus of IUPUI. IMCU has since grown to 32 branches, serving Central and Southern Indiana, offering consumer and business members a full array of products and services. Traditionally offering better rates on loans and deposits, IMCU maintains true to its roots by “Keeping It Simple” for members. For more information, please visit IMCU online at www.imcu.com.

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